



Maintenance Guide for Commercial Applications



Long-term satisfaction

The maintenance recommendations in this guide apply to Mercier wood floors protected by the Generations Intact 2500 finish and installed in commercial applications.

Routine Maintenance

Vacuum regularly and as often as necessary to protect your wood floors and keep the finish from wearing out prematurely. This will eliminate dust and abrasives on the surface of the floor.

To clean the wood floor, spray the cleaner on the microfiber mop cover and wipe a section of the floor in a back-and-forth motion, along the length of the floorboards. It is important to avoid spraying directly on the surface of the floor to prevent the accumulation of an excessive amount of product, making cleaning difficult.

Pivot the mop cover to the dry side and dry the surface with the same movement. It is essential to dry the surface completely to avoid leaving marks on the floor. Repeat the operation on the other parts of the floor until the entire surface is clean.



Use of a floor polisher

It is also possible to clean large surfaces of wood floors with a floor polisher. It should be equipped with a white pad and used at a low speed, maximum 175 RPM.

Important!

Change and wash the mop cover or polisher pads regularly. Multiple covers or pads are required for a large area to be cleaned. Machine wash them in the same manner as cotton towels. **Never use fabric softener (sheet or liquid) when cleaning** because these products leave a greasy film on the surface of the floor.



Mercier Wood Flooring cleaning products

The use of Mercier's safe, no-rinse maintenance products is recommended to clean and preserve your prefinished wood floors.

The Mercier cleaning kit includes:

- 1 resistant mop with a 3-section handle
- 1 reversible, washable, easy to use microfiber mop cover
- 1 spray cleaner

Also available separately:

- Mop covers
- Cleaner 3.6 L (101.4 fl. oz.)



*Unless specifically recommended by Mercier Wood Flooring.

Not recommended

Never use wax, a mix of water and vinegar, home cleaning products, concentrated wood cleaners other than Mercier cleaner, or any oil-based soaps, on the floor*. These products can damage the finish and cause it to fade or leave a greasy film, making the floor slippery and hard to maintain. Do not use steam cleaners on your wood floors. Do not wash wood floors using lots of liquid or with a soaked mop.



Wood and water

Although Generations Intact 2500 finish acts as a barrier against infiltration into the wood fibers, it is essential to take precautions with liquids in any form that could damage the structure of the floorboards if absorbed by the wood.

- Immediately wipe up any water, liquid, or detergent from the surface of the floor to prevent any infiltration in the wood fibers.
- Place watertight saucers under plant pots.



Wood and humidity

Wood is a natural material that constantly reacts to variations in relative humidity by changing dimensions as it absorbs or loses humidity. During humid or dry periods, floors can present distortion and spacing. The wood will generally return to its initial dimensions once conditions are back to normal.

- Maintain a relative humidity of 45% and an ambient temperature of around 68 °F (20 °C). These conditions are also ideal for humans. Note that for each 5% variation in relative ambient humidity, the level of humidity in the wood will vary by approximately 1% and lead to changes in the dimensions of the boards.
- Use appropriate equipment as needed, such as an air exchanger, heating system, dehumidifier, humidifier, etc., to restore ambient conditions.



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Wood and abrasives

Sand or very small pebbles on the surface of the floor act like sandpaper under your feet on the finish.

- Sweep or vacuum as often as necessary.
- Place mats at exterior entrances. These mats must trap and retain abrasives.

To prevent scratches and dents

Hardwood species naturally offer good resistance to compression. However, if the pressure applied to the floor is higher than its degree of resistance, it will leave a mark. Pressure is determined by the weight of the object and its contact surface. For equal weight, the smaller the surface contact, the higher the pressure on the wood.

- Avoid moving heavy furniture or objects by sliding them across the floor. Stick felt pads under the legs of the furniture and chairs to make moving easier without scratching the surface of the floor.
- Using chairs with wheels directly on the floor's surface is not recommended. Place protective chair mats under narrow wheels or replace them with wider rubber or soft polyurethane wheels.



Changes in the color of the wood

Mercier finishes include an anti-yellowing agent that slows and reduces the yellowing of wood caused by UV exposure. As a result, floors will keep their original appearance for a much longer time.

- Move rugs and furniture from time to time to equalize the progressive coloration of the floor.